



A Note from Jackie Negri, ANYSYB, Executive Director

The Association of New York State Youth Bureaus is pleased to offer county and municipal Youth Bureaus, and your county partners a training session to help your agency link performance to successful youth development outcomes. The content offered in this training, sponsored by ANYSYB through the NYS Office of Children and Family Services, is the framework for which youth bureaus, and their county partners, should position themselves for the future. Although there are no registration fees, you must register to attend. Please complete the attached form and return to Carol Chichester at cchichester@co.orange.ny.us Registration must be received by October 11th. Please feel free to bring your youth development partners including but not limited to your colleagues at DSS, Probation, Juvenile Justice and youth development non-profit partners. We look forward to your active participation.

Making Your Work Count

Linking performance to successful outcomes helps maintain support of funders and the public by demonstrating that your programs get the results intended. Yet many Youth Bureaus, Child Welfare Agencies and other organizations have difficulty organizing data to help understand and communicate their impact in the community. This interactive workshop will provide an overview of Results-Based Accountability™ (RBA), a simple and effective framework for helping programs and service systems measure and improve their quality and effectiveness. RBA is based on a “change-agent” model that helps communities to align the efforts of various programs, service systems and strategies to more effectively impact results for children, families, adults and communities.

This workshop will introduce you to the tools and business systems necessary to optimize your organization’s current data, enabling you to turn data into information and to tell the story of your organization’s impact in a powerful way. Examples of how RBA is being used by Youth Bureaus, funders and other organizations in New York and across the country will be provided. Specifically, the workshop will introduce participants to a method to: 1) Achieve results through comprehensive community plans; 2) Identify the most powerful measures to tell the organization’s story; 3) Learn about the Results Scorecard™ Software that can be used to demonstrate impact and help to strategically plan for improvements.

Presenter:

Karen Finn is a Partner and Senior Consultant with the Results Leadership Group (RLG) based in Bethesda, Maryland. Finn has extensive experience in Results-Based Accountability (RBA), and performance metrics particularly in the areas of children, youth, family and health policy. Prior to joining RLG, she served as the Chief of Programs and Policy for the Maryland Governor's Office for Children (GOC). In this capacity, Finn led the implementation of RBA across 24 local jurisdictions. She currently works throughout the United States to assist organizations to use RBA and the Results Scorecard™ software to strategically manage community outcomes and agency performance measures. Finn may be reached at karen@resultsleadership.org



**ANYSYB Quality Enhancement Training
Southern Westchester BOCES
65 Grasslands Road
Valhalla, NY 10595
October 18, 2011
Registration & Coffee: 9:30am – 10:00am
Training: 10:00am – 2:00pm (lunch will be provided)**

ANYSYB Quality Enhancement Training Registration Form

Name _____ Title _____

Organization _____

Address _____

City _____ ST _____ ZIP _____

Phone _____ Email _____

Additional Guests Attending:

Name _____ Organization _____

Name _____ Organization _____

Name _____ Organization _____

Please return to Carol Chichester cchichester@co.orange.ny.us

By October 11th

Registration is free; however you must register to attend.

**Association of NYS Youth Bureaus
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